No. 17-4125

In the **United States Court of Appeals** for the Sixth Circuit

WALID JAMMAL; KATHLEEN TUERSLEY; CINDA J. DURACHINSKY; NATHAN GARRETT,

Plaintiffs-Appellees,

v.

AMERICAN FAMILY INSURANCE COMPANY; AMERICAN FAMILY MUTUAL INSURANCE COMPANY; AMERICAN FAMILY LIFE INSURANCE COMPANY; AMERICAN STANDARD INSURANCE COMPANY OF WISCONSIN; AMERICAN FAMILY TERMINATION BENEFITS PLAN; RETIREMENT PLAN FOR EMPLOYEES OF AMERICAN FAMILY INSURANCE GROUP; AMERICAN FAMILY 401K PLAN; GROUP LIFE PLAN; GROUP HEALTH PLAN; GROUP DENTAL PLAN; LONG TERM DISABILITY PLAN; AMERICAN FAMILY INSURANCE GROUP MASTER RETIREMENT TRUST; 401K PLAN ADMINISTRATIVE COMMITTEE; COMMITTEE OF EMPLOYEES AND DISTRICT MANAGER RETIREMENT PLAN.

Defendants-Appellants.

Appeal from the United States District Court for the Northern District of Ohio at Cleveland, No. 1:13-cv-00437. The Honorable **Donald C. Nugent**, Judge Presiding.

PETITION FOR REHEARING *EN BANC* OF WALID JAMMAL, KATHLEEN TUERSLEY, CINDA J. DURACHINSKY and NATHAN GARRETT

CHARLES J. CRUEGER ERIN K. DICKINSON CRUEGER DICKINSON LLC 4532 North Oakland Avenue Whitefish Bay, Wisconsin 53211 (414) 273-8474 KENNETH W. STARR THE LANIER LAW FIRM 6810 FM 1960 West Houston, Texas 77069 (713) 659-5200 EDWARD A. WALLACE KARA A. ELGERSMA WEXLER WALLACE LLP 55 West Monroe Street Suite 3300 Chicago, Illinois 60603 (312) 346-2222

Counsel for Plaintiffs-Appellees





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INTRODUCTION AND RULE 35(b) STATEMENT

In this nationally-significant litigation, the deeply divided panel created intra- and inter-circuit conflicts, and broke from Supreme Court precedent, on fundamentally important legal standards. The Supreme Court in *Nationwide Mutual Insurance Co. v. Darden* adopted the multifactor common-law test for an "employee" under ERISA. 503 U.S. 318 (1992). After a 12-day trial, the district court applied *Darden*'s fact-intensive test and found, consistent with an advisory jury verdict, that Plaintiffs are employees, not independent contractors. The panel majority's decision reversing that post-trial determination rests on two critical errors, each of which presents a textbook case for rehearing en banc.

First, acknowledging that it was deciding the issue without detailed briefing, the panel majority held that it reviewed "de novo" a district court's findings about the "existence" and "weight" of each *Darden* factor. Op. 8-10. The majority recognized that its newly-minted approach departed from decisions of three "[o]ther circuits," which review those findings only for "clear error." Op. 9. De novo review is even more of an outlier than the majority realized. It conflicts with decisions of at least six circuits. It also conflicts with *this* Court's decision in *Lanigan Storage & Van Co. v. United States*, 389 F.2d 337 (1968)—a case the majority overlooked—which held that a post-trial application of the common-law test may be reversed only if "clearly erroneous." *Id.* at 341.

Second, the panel majority erred by modifying the *substance* of *Darden*'s common-law test. The majority assumed that individual common-law factors "may carry more or less weight depending on the particular legal context" in which the question arises. Op. 10. It then held that because ERISA's purpose is purportedly to define an employer's financial obligations, the employer's "control and supervision"—the key consideration under the common-law standard—"is less important" in ERISA cases than "the financial structure of the parties' relationship." Op. 15.1 No other circuit agrees. Indeed, the Supreme Court emphatically rejected a similar proposal to tailor the common-law test to the "'policy and purposes' of ERISA." Darden, 503 U.S. at 321. Instead, Darden—a case about whether an insurance agent was an "employee" under ERISA—held that ERISA incorporates "traditional agency law principles" that treat *control* as the guidepost for determining employee status. *Id.* at 323. And until now, this Court had likewise held that in ERISA cases, as in other contexts, control is the "most important consideration." Trs. of the Resilient Floor Decorators Ins. Fund v. A & M Installations, Inc., 395 F.3d 244, 249 (6th Cir. 2005). The majority's unorthodox tinkering with settled law is profoundly mistaken. It warrants rehearing en banc because it directly conflicts with *Darden*—and with the decisions of this Court and other courts of appeals adhering to *Darden*'s holding.

¹ All cited or quoted cases are omitted unless otherwise noted.

See, e.g., Vander Boegh v. EnergySolutions, Inc., 772 F.3d 1056, 1061 (6th Cir. 2014).

The panel majority's novel approach also wreaks needless havoc on the orderly administration of justice. By its nature, *Darden*'s common-law test contemplates a detailed, fact-laden inquiry into the governing contractual relationship in its substantive, day-to-day operation. That quintessential fact-finding task is rightly entrusted to the district judge, informed as he was here by the advisory jury's unanimous findings reached after a lengthy and vigorously-contested trial.

The need for rehearing en banc is especially acute because *Darden*'s test applies not only to ERISA, but also other federal laws like the Internal Revenue Code, the National Labor Relations Act, Title VII, the Age Discrimination in Employment Act, the Americans with Disabilities Act, and the Copyright Act that frequently require determinations of employee vs. independent contractor status. The disuniformity and uncertainty created by the majority's novel holdings are intolerable in the context of such important and oft-litigated federal statutes.

STATEMENT

Plaintiffs are current and former agents of American Family Insurance

Company and participants in American Family's pension plan for agents. Because

American Family purports to classify its agents as independent contractors rather

than employees, its agent pension plan does not comply with ERISA's minimum protections. Plaintiffs contend that despite their nominal independent contractor status, American Family's pervasive control over their day-to-day work—which vastly exceeds industry norms—means that Plaintiffs are in truth employees. Plaintiffs brought this action seeking relief for American Family's failure to administer an ERISA-compliant plan. The sole issue for appeal was whether the district court correctly found that Plaintiffs are employees under ERISA.

I. Darden's common-law test.

ERISA protects "employees," not independent contractors. In *Darden*, the Court held that by using the term "employee," Congress "incorporate[d] traditional agency-law criteria for identifying master-servant relationships." *Darden*, 503 U.S. at 319. The Court then set forth the "common-law test for determining who qualifies as an 'employee' under ERISA." *Id.* at 323. It explained that the test focuses on "the hiring party's right to control the manner and means by which the product is accomplished." *Id.* The "factors relevant to this inquiry" include, but are not limited to:

[T]he skill required; the source of the instrumentalities and tools; the location of the work; the duration of the relationship between the parties; whether the hiring party has the right to assign additional projects to the hired party; the extent of the hired party's discretion over when and how long to work; the method of payment; the hired party's role in hiring and paying assistants; whether the work is part of the regular business of the hiring party; whether the hiring party is in

business; the provision of employee benefits; and the tax treatment of the hired party.

Id. at 323-24. "[A]ll of the incidents of the relationship must be assessed and weighed with no one factor being decisive." *Id.*

II. The district court proceedings.

Plaintiffs filed suit in 2013. The district court granted their motion to certify a class of agents and denied American Family's dispositive motions. The case proceeded to trial, which the court bifurcated to first address whether Plaintiffs are employees under ERISA. Op. 3.

The court and an advisory jury heard testimony from 27 witnesses and reviewed extensive documentary evidence. R.320, Findings, PageID20943-44. After being instructed on the *Darden* test, the jury unanimously found that Plaintiffs were employees. *Id.*, PageID20946. The court reached the same conclusion based on its findings of fact on each *Darden* factor.

Specifically, the court found that American Family retained the right to control the manner and means of the agents' service. *Id.*, PageID20972, 20983-85. The parties' contract may have indicated that the parties "intended for agents to be treated as independent contractors"—but American Family ran roughshod over that contract. *Id.*, PageID20972. The court found that American Family "expected its sales managers to exercise control over agents' methods and manner of performing their services," trained "managers to treat agents in the same manner as they would

treat employees," and reprimanded managers who did not exercise control. *Id.*, PageID20972, 20983-85. The court found that American Family's manuals and training materials "documented" the Company's approach to controlling the agents and were "not mistakes or aberrations." *Id.*, PageID20983. The court also credited the testimony of a former high-level officer that he and senior American Family management misled agents about their independent contractor status, finding that his testimony was "corroborated by other high-level managers." *Id.*, PageID20970-71.

Based on its weighing of the *Darden* factors and the other considerations relevant to American Family's "ability to control [Plaintiffs'] job performance," including the contract, the court agreed with the advisory jury that Plaintiffs are employees. *Id.*, PageID20982. In so doing, the court emphasized that, despite the contract, "the breadth of control" American Family exercised distinguishes this case from past cases in which insurance agents have been found to be independent contractors. *Id.*, PageID20984. The order was certified for interlocutory appeal. *Id.*, PageID20985-86.

III. The panel's decision.

In reversing, the panel majority began with the standard of review. It believed it was "clear" that findings of historical fact are reviewed for clear error and that the "ultimate conclusion as to whether the plaintiffs were employees is a

question of law" reviewed de novo. Op. 8. But the majority stated that this Court had not decided what standard applies to intermediate conclusions about the "existence" and "weight" of each *Darden* factor. *Id.* The majority recognized that "[o]ther circuits" treat those findings "as factual matters subject to review for clear error." Op. 9. But the majority rejected its "sister circuits' jurisprudence" and held that the existence and weight of each *Darden* factor is reviewable de novo. Op. 9-10.

Applying that standard, the panel majority held that the district court erred in assessing two of the thirteen *Darden* factors. Op. 10. It further held that the district court "erred by not properly weighing" the factors that the majority deemed "particularly significant in the legal context of ERISA eligibility." Op. 12. The majority believed that although control is usually the key to employee status, in the ERISA context, "the *financial structure* of the company-agent relationship guides the inquiry." Op. 13. And here, the majority concluded that the factors relevant to financial structure demonstrate that the Plaintiffs have "independent contractor status." *Id.* The panel also believed that, had the district court given the contract "proper consideration," it would have found the agents were independent contractors. Op. 14-15.²

² In fact, the district court considered the contract and found that, despite promising agents "full control," American Family exercised pervasive control. (continued on next page)

Judge Clay dissented. Op. 16-25. First, he concluded that other circuits have correctly held that "the existence and degree of each *Darden* factor" is "reviewed for clear error." Op. 18. Second, he showed that the majority erred in disturbing the district court's findings on the two specific *Darden* factors. Op. 20-23. Finally, he explained that the majority erred in holding that control is less significant under ERISA than in other legal contexts. Op. 24.

ARGUMENT

I. The panel majority's standard-of-review holding warrants rehearing en banc.

The panel majority's standard-of-review holding warrants rehearing en banc because it conflicts with the decisions of every other court of appeals to consider the question; because it conflicts with this Court's decision in *Lanigan*; and because it is wrong.

A. The holding conflicts with the decisions of at least six other circuits.

The panel majority acknowledged that it was departing from the decisions of three "[o]ther circuits" that have "explicitly considered" the question presented

R.320, Findings, PageID20972, 20983-85. By elevating form contract terms over substantive fact findings, the majority holding conflicts with uniform precedent that contract labels are not controlling over conflicting reality. *See Keller v. Miri Microsystems LLC*, 781 F.3d 799, 804 (6th Cir. 2015) (FLSA case); *Daughtrey v. Honeywell, Inc.*, 3 F.3d 1488, 1492 (11th Cir. 1993) (ERISA status "not determined by" contract labels).

here. Op. 9. In fact, at least six other circuits have considered the issue, and each has uniformly rejected the majority's approach.

The Second, Fifth, and Eighth Circuits hold that although the ultimate determination of employee status is reviewed de novo, a district court's findings on the existence and weight of each common-law factor are reviewed for clear error:

- Second Circuit: "The existence and degree of each factor is a question of fact while the legal conclusion to be drawn from those facts -- whether workers are employees or independent contractors -- is a question of law." Brock v. Superior Care, Inc., 840 F.2d 1054, 1059 (1988) (Fair Labor Standards Act (FLSA)).³
- *Fifth Circuit:* Findings on factors "are plainly and simply based on inferences from facts and thus are questions of fact that we may set aside only if clearly erroneous." *Brock v. Mr. W. Fireworks, Inc.*, 814 F.2d 1044 (1987) (FLSA).
- *Eighth Circuit*: "The existence and degree of each factor is a question of fact while the legal conclusion to be drawn from those facts ... is a question of law." *Berger Transfer & Storage v. Cent. States Se. & Sw. Area Pension Fund*, 85 F.3d 1374, 1378 (1996) (ERISA).

The Seventh, Ninth, and Tenth Circuits go even further, holding that the ultimate finding of employee status may be reviewed only for clear error:

• Seventh Circuit: If the district court applies the correct common-law test, its "findings as to whether the facts meet the legal standard will be disturbed only if they are clearly erroneous." Knight v. United Farm Bureau Mut. Ins. Co., 950 F.2d 377, 379 (1991) (Title VII); see, e.g., Cent. States, Se. & Sw. Areas Pension Fund v. Nagy, 714 F.3d 545, 549

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³ As the panel recognized, FLSA cases present the same standard-of-review questions because they require courts to determine employee status based on similar factors. Op. 10; *see*, *e.g.*, *Brock*, 814 F.2d at 1043-44 (listing factors).

(2013) (holding that worker's "status as an independent contractor" for ERISA is a "'mixed question[] of law and fact" reviewed "under a clearly erroneous standard").

- *Ninth Circuit:* "The determination of an employer-employee relationship" is subject to the "clearly erroneous standard." *Prof. & Executive Leasing, Inc. v. Comm'r*, 862 F.2d 751, 753 (1988) (Internal Revenue Code).
- *Tenth Circuit:* "whether an individual is an employee for purposes of ERISA is a question of fact, reviewable under the clearly erroneous standard." *Hockett v. Sun Co.*, 109 F.3d 1515, 1525-26 (1997).⁴

The panel majority did not cite any decision holding that a district court's findings on the *Darden* factors are reviewed de novo. Its destabilizing approach stands alone. The resulting conflict with "the authoritative decisions of other United States Courts of Appeals" warrants rehearing en banc. Rule 35(b)(1)(B).

B. The holding conflicts with Lanigan.

The panel majority's decision also conflicts with this Court's precedential decision in *Lanigan*. That case arose under the Internal Revenue Code and involved the "common law test" at issue here. *Lanigan*, 389 F.2d at 340. After analyzing the proper standard of review, *Lanigan* held—in accord with the Seventh, Ninth, and Tenth Circuits—that an appellate court must affirm a district

⁴ See also Dole v. Snell, 875 F.2d 802, 805 (10th Cir. 1989) (FLSA case holding that "[t]he existence and degree of each factor" are "question[s] of fact" while the "legal conclusion to be drawn from those facts ... is a question of law.") (continued on next page)

judge's ultimate finding on employee status "unless [it] can say that his basic finding was clearly erroneous." 389 F.2d at 340.

Lanigan has never been overruled.⁵ Although the panel majority purported to discern "tension" in this Court's precedents, Op. 8, it overlooked Lanigan and adopted a different rule to govern the same question already decided there.

"[C]onsideration by the full court is therefore necessary to secure and maintain uniformity of the court's decisions." Rule 35(b)(1)(A).

C. The holding is wrong.

The conflicts created by the panel majority's holding would provide ample reason for rehearing en banc even if it was arguably correct. However, it is not—and the majority did not even attempt to square it with governing Supreme Court precedent.

The panel majority concluded that de novo review is required by characterizing each *Darden* factor as "itself a 'legal standard' that the district court is applying to the facts." Op. 10. But the factors are just a nonexhaustive list to aid a factual inquiry; they are not "legal standards." Moreover, the Supreme Court has long held that merely because a determination requires applying a legal

⁵ The two decisions the majority cited as supporting de novo review are inapposite because they involved motions for summary judgment, which present only legal questions. Op. 9 (citing *Janette v. Am. Fid. Grp., Ltd.*, 298 F. App'x 467 (6th Cir. 2008); *Weary v. Cochran*, 377 F.3d 522 (6th Cir. 2004)).

U.S. 278 (1960), the Court held that a trial court's determination that a transfer qualifies as a "gift" under the tax laws "must stand unless 'clearly erroneous." *Id.* at 291. The Court emphasized the "nontechnical nature of the statutory standard" for a gift, the standard's "close relationship to the data of practical human experience," and the "multiplicity of relevant factual elements." *Id.* at 289. Based on those considerations, the Court held that "the conclusions of the trier of fact" should receive "primary weight." *Id.* The Court has adhered to *Duberstein*'s approach. Just last year, the Court reiterated, citing *Duberstein*, that "the standard of review for a mixed question" depends "on whether answering it entails primarily legal or factual work." *U.S. Bank Nat'l Ass'n v. Village at Lakeridge, LLC*, 138 S. Ct. 960, 967 (2018); *see id.* at 968.

In *Lanigan*, this Court correctly concluded that *Duberstein* compels clearerror review of employee status determinations. 389 F.3d at 340-41. As in *Duberstein*, the common-law test for employee status is "nontechnical" and closely related to "practical human experience." 363 U.S. at 289. And it similarly turns on a "multiplicity of relevant factual elements" which occur in "various combinations." *Id.* As *Darden* emphasized, "the common-law test 'contains no shorthand formula or magic phrase that can be applied to find the answer." 503

U.S. at 324. Instead, "all of the incidents of the relationship must be assessed and weighed with no one factor being decisive." *Id*.

The Supreme Court's other decisions addressing the common-law test for employee status confirm that it "entails primarily ... factual work." U.S. Bank, 138 S. Ct. at 967. In *Baker v. Texas & Pac. Ry.*, 359 U.S. 227 (1959), the Court deemed it "perfectly plain" that the question of employee status under the common law "contains factual elements such as to make it one for the jury under appropriate instructions as to the relevant factors." *Id.* at 228. And in *NLRB* v. United Ins. Co., 390 U.S. 254 (1968), the Court held that a court may not review de novo the NLRB's application of "the common law of agency" to determine employee status and must instead use the deferential standard that applies to agency findings of fact. *Id.* at 260. Here, too, the fact-specific nature of the common-law test confirms that post-trial findings by the court that reviewed the evidence, resolved fact disputes, and evaluated credibility should be reviewed deferentially.

II. The panel majority's modification of the common-law test warrants rehearing en banc.

The panel majority's decision rests on another critical error: a belief that it could modify the common-law test based on its views about ERISA's purposes.

That holding was rejected in *Darden* and is flatly inconsistent with decisions of this Court and other courts of appeals.

A. The modification conflicts with *Darden*.

Darden "adopt[ed] a common-law test for determining who qualifies as an 'employee' under ERISA" based on the premise that when Congress "uses terms that have accumulated settled meaning under the common law," Congress incorporates "the established meaning of these terms." 503 U.S. at 322-23. That common-law test does not vary depending on the statute into which it is incorporated.

Indeed, *Darden* specifically disapproved the panel majority's notion that the common-law test should be modified for ERISA-specific reasons. The lower court in *Darden* had made such a modification because "it found the traditional definition inconsistent with the 'declared policy and purposes' of ERISA." 503 U.S. at 321. The Court rejected that approach, explaining that it had "abandon[ed]" the practice of attempting to construe "employee" based on "the mischief to be corrected and the end to be attained" by the statute in which it appears. *Id.* at 325.

Yet the panel majority did exactly what *Darden* forbids. It acknowledged that the key to the common-law inquiry is ordinarily "the hiring party's right to control the manner and means by which the product is accomplished." Op. 12 (quoting *Darden*, 503 U.S. at 323). But the majority then held that "control and supervision is less important in an ERISA context." Op. 12-13. "Because ERISA

cases focus on the financial benefits that a company should have provided," the majority held that "the *financial structure* of the company-agent relationship guides the inquiry." Op. 13. In other words, the majority modified the commonlaw test based on its own subjective conception of the "policy and purposes' of ERISA." *Darden*, 503 U.S. at 321.6

The panel majority did not reconcile that modification with *Darden*. Nor could it have. *Darden* squarely held that ERISA incorporates the established common-law test focusing on the hiring party's right to control, and it did so in a case that involved exactly the same question as this one: whether an insurance agent qualified as an employee. *Id.* at 323. The only authority the majority cited was *Ware v. United States*, 67 F.3d 574 (6th Cir. 1995). But as Judge Clay observed, *Ware* was not an ERISA case, and the relevant discussion was "mere dicta" (written by the author of the panel majority's opinion). Op. 24. And *Ware* cited *no* authority supporting its assertion that the "relative weight" of the common-law factors differs depending on the "legal context." 67 F.3d at 578. That is because *Darden* forecloses that proposition.

⁶ Despite its focus on "financial structure," the majority inexplicably deemed it irrelevant that the Company provided a pension for agents.

B. The modification conflicts with decisions of this Court and other courts of appeal.

This Court has never before modified the common-law test based on the purpose of a particular statute. To the contrary, this Court previously recognized that *Darden* requires courts to give the term "employee" its "settled, common-law definition" and forecloses any argument that it should be interpreted to "advance an act's remedial purposes." *Vander Boegh*, 772 F.3d at 1061. Consistent with that understanding, this Court has held that in ERISA cases, "[t]he most important consideration is whether the employer has a 'right to control the manner and means by which the product is accomplished." *Resilient Floor*, 395 F.3d at 249 (quoting *Darden*, 503 U.S. at 323).

Other circuits, too, follow *Darden*'s instruction that "the common law definition of 'employee' is controlling, regardless of the purposes or corrective goals of the statute." *Roth v. Am. Hosp. Supply Corp.*, 965 F.2d 862, 866 (10th Cir. 1992); *see, e.g., Wilde v. County of Kandiyohi*, 15 F.3d 103, 105-06 (8th Cir. 1994) (rejecting a statute-specific definition); *Frankel v. Bally, Inc.*, 987 F.2d 86, 90 (2d Cir. 1993) (same). By departing from that consensus and resurrecting an ERISA-specific test, the panel majority placed this Court at odds with its sister circuits and the Supreme Court on a vitally important issue that defines the primary obligations of both employers and employees. Many employers operate in multiple circuits, and employees who live and work in one circuit may have their

ERISA status adjudicated in another—Plaintiffs, for example, represent a nationwide class of agents. Employers and employees should have their rights and obligations under ERISA determined under the same legal standard, regardless of venue.

The panel majority's decision will, moreover, cause problems extending beyond ERISA. The majority modified the common-law test because it believed that "financial structure" is particularly significant in the ERISA context. Op. 15. If that holding stands, courts in this Circuit will soon face similar questions under other statutes. Does the focus on "financial structure" extend to the Internal Revenue Code? What about the FLSA? Do other factors take on special importance in the context of antidiscrimination or copyright laws?

Consistent application of the "traditional agency law criteria" adopted in *Darden* obviates the need to answer these and other troublesome questions. This Court should eliminate the conflict and confusion caused by the panel majority's unexplained departure from the *Darden* rule.

CONCLUSION

This Court should grant the petition for rehearing en banc.

Respectfully submitted,

/s/ Charles J. Crueger

Charles J. Crueger Erin K. Dickinson Crueger Dickinson LLC 4532 N. Oakland Ave. Whitefish Bay, WI 53211 T. (414) 210-3900

Kenneth W. Starr The Lanier Law Firm, P.C. 10940 W. Sam Houston Pkwy N., Suite 100 Houston, TX 77064 T. (713) 659-5200

Edward A. Wallace Kara A. Elgersma Wexler Wallace LLP 55 W. Monroe Street, Suite 3300 Chicago, IL 60603 T. (312) 346-2222

Drew T. Legando Landskroner Grieco Merriman, LLC 1360 West Ninth Street, Suite 200 Cleveland, OH 44113 T. (216) 522-9000

Gregory F. Coleman Greg Coleman Law PC First Tennessee Plaza 800 South Gay Street, Suite 1100 Knoxville, TN 37929 T. (865) 247-0080

Counsel for Plaintiffs-Appellees

CERTIFICATE OF COMPLIANCE

This document complies with the type-volume limit of Fed. R. App. P. 35(b)(2)(A) because, excluding the parts of the document exempted by Fed. R. App. P. 32(f), contains 3,890 words. This document complies with the typeface requirements of Fed. R. App. P. 32(a)(5) and the type-style requirements of Fed. R. App. P. 32(a)(6) because this document has been prepared in a proportionally spaced typeface using Microsoft Word 2016 in Times New Roman 14-point font.

Dated: February 26, 2019

/s/ Charles J. Crueger

Charles J. Crueger One of the Attorneys for Plaintiffs-Appellees

CERTIFICATE OF SERVICE

The undersigned hereby certifies that on February 26, 2019, an electronic

copy of the Petition for Rehearing En Banc was filed with the Clerk of the Court for

the United States Court of Appeals for the Sixth Circuit by using the CM/ECF

system. The undersigned also certifies that all participants are registered CM/ECF

users and will be served via the CM/ECF system.

/s/ Charles J. Crueger

Charles J. Crueger

APPENDIX

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RECOMMENDED FOR FULL-TEXT PUBLICATION Pursuant to Sixth Circuit I.O.P. 32.1(b)

File Name: 19a0012p.06

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AMERICAN FAMILY INSURANCE COMPANY; AMERICAN FAMILY MUTUAL INSURANCE COMPANY; AMERICAN FAMILY LIFE INSURANCE COMPANY; AMERICAN STANDARD INSURANCE COMPANY OF WISCONSIN; AMERICAN FAMILY TERMINATION BENEFITS PLAN; RETIREMENT PLAN FOR EMPLOYEES OF AMERICAN FAMILY INSURANCE GROUP; AMERICAN FAMILY 401K PLAN; GROUP LIFE PLAN; GROUP HEALTH PLAN; GROUP DENTAL PLAN; LONG TERM DISABILITY PLAN; AMERICAN FAMILY INSURANCE GROUP MASTER RETIREMENT TRUST; 401K PLAN ADMINISTRATIVE COMMITTEE; COMMITTEE OF EMPLOYEES AND DISTRICT MANAGER RETIREMENT PLAN,

Defendants-Appellants.

Appeal from the United States District Court for the Northern District of Ohio at Cleveland.

No. 1:13-cv-00437—Donald C. Nugent, District Judge.

Argued: July 31, 2018

Decided and Filed: January 29, 2019

Before: BOGGS, CLAY, and ROGERS, Circuit Judges.

COUNSEL

ARGUED: Pierre H. Bergeron, SQUIRE PATTON BOGGS (US) LLP, Cincinnati, Ohio, for Appellants. Charles J. Crueger, CRUGER DICKINSON LLC, Whitefish Bay, Wisconsin, for

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Appellees. **ON BRIEF:** Pierre H. Bergeron, Lauren S. Kuley, Scott W. Coyle, Colter Paulson, SQUIRE PATTON BOGGS (US) LLP, Cincinnati, Ohio, Gregory V. Mersol, Gilbert Brosky, BAKER & HOSTETLER LLP, Cleveland, Ohio, for Appellants. Charles J. Crueger, Erin K. Dickinson, CRUGER DICKINSON LLC, Whitefish Bay, Wisconsin, Gregory F. Coleman, GREG COLEMAN LAW PC, Knoxville, Tennessee, Edward A. Wallace, Kara A. Elgersma, WEXLER WALLACE LLP, Chicago, Illinois, Drew T. Legando, LANDSKRONER GRIECO MERRIMAN, LLC, Cleveland, Ohio, for Appellees. J. Philip Calabrese, PORTER WRIGHT MORRIS & ARTHUR LLP, Cleveland, Ohio, C. Darcy Copeland Jalandoni, PORTER WRIGHT MORRIS & ARTHUR LLP, Columbus, Ohio, Shay Dvoretzky, JONES DAY, Washington, D.C., Paulo B. McKeeby, Ronald E. Manthey, MORGAN, LEWIS & BOCKIUS LLP, Dallas, Texas, Mary Ellen Signorille, AARP FOUNDATION LITIGATION, Washington, D.C., Seth R. Lesser, KLAFTER OLSEN & LESSER LLP, Rye Brook, New York, for Amici Curiae.

BOGGS, J., delivered the opinion of the court in which ROGERS, J., joined. CLAY, J. (pp. 16–25), delivered a separate dissenting opinion.

OPINION

BOGGS, Circuit Judge. In this class action, the named plaintiffs represent several thousand current and former insurance agents for American Family Insurance Company and its affiliates (collectively, "American Family" or "the company"). The agents claim that American Family misclassified them as independent contractors, while treating them as employees, in order to avoid paying them benefits in compliance with the Employee Retirement Income Security Act of 1974 ("ERISA").

The sole issue in this interlocutory appeal concerns the nature of the parties' legal relationship: are the plaintiffs employees or independent contractors for American Family? The company appeals the district court's judgment that the plaintiffs are employees. Because American Family properly classified its agents as independent contractors, we reverse.

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Ι

As with many insurance companies, American Family sells its products primarily through a network of insurance agents. American Family, in keeping with common industry practice, classifies its agents as independent contractors rather than employees.

Taking issue with this designation and the consequences it has on their ability to enjoy the protections of ERISA, the plaintiffs brought a proposed class action against American Family in 2013, alleging that the company misclassified them as independent contractors. The plaintiffs contended that their miscategorization "deprived [them] of the rights and protections guaranteed by state and federal law to employees, including their rights under ERISA." They sought, *inter alia*, a declaratory judgment that they are employees for all purposes, including but not limited to ERISA, and that as employees they are due benefits under ERISA.

Both parties filed several pre-trial motions, including motions by American Family to dismiss and later for summary judgment. The plaintiffs, for their part, moved for class certification. The district court granted the plaintiffs' motion and denied each of American Family's motions in whole or in part. The company sought permission from this court to appeal the district court's order granting class certification, but we denied the company's request. The district court subsequently denied two motions by American Family to decertify the class.

The case then proceeded to trial, which the district court bifurcated to allow for determination of the threshold question of the plaintiffs' employment status. Trial of this single issue took place before an advisory jury, pursuant to Federal Rule of Civil Procedure 39(c)(1), which permits district courts to "try any issue with an advisory jury" in an action that is "not triable of right by a jury."

During the twelve-day trial, the jury learned that the parties took many steps to structure their relationship consistent with American Family's position that its agents are independent contractors. Most pointedly, at the outset of the agents' tenure with the company, all agents

¹Plaintiffs seeking relief under ERISA generally have no right to have their claims decided by a jury. *See, e.g., Wilkins v. Baptist Healthcare Sys.*, 150 F.3d 609, 616 (6th Cir. 1998); *Bittinger v. Tecumseh Prods. Co.*, 123 F.3d 877, 882–83 (6th Cir. 1997); *Bair v. Gen. Motors Corp.*, 895 F.2d 1094, 1096–97 (6th Cir. 1990).

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signed a written agreement stating that they were independent contractors rather than employees. In keeping with this designation, the agents file their taxes as independent contractors and deduct their business expenses as self-employed business owners. American Family also pays its agents in commissions and does not provide them with vacation pay, holiday pay, sick pay, or paid time off.

Moreover, as the district court recounted, "[t]he company calls its agents 'business owners' and 'partners' and tells new agents they will be 'agency business' owners and that they need to 'invest' in 'their business." The agents work out of their own offices, set their own hours, and hire and pay their own staff. They also are responsible for providing most of the resources necessary to run their agencies, such as office furniture and office supplies.

But the plaintiffs also presented significant evidence to support their claim that American Family treats them more like employees than independent partners and business owners. The company classifies everyone in its sales force—other than its agents—as employees. Nevertheless, the company's training manuals refer to the agents as "employees." Each agent must report to an Agency Sales Manager, and the plaintiffs presented testimony that American Family did not train these managers to treat the agents as independent contractors or even make the managers aware that the agents were classified as such.

According to the plaintiffs, the managers exerted a great amount of control over their day-to-day activities. The managers insisted, among other required tasks, that the agents complete daily activity reports, prioritize selling certain insurance policies, and participate in "life-call" nights in which the agents had to stay after normal business hours to solicit life insurance by calling prospective customers. The plaintiffs also offered testimony that the company retained some authority to approve or disapprove of the location of the agents' offices and to be involved in the hiring and firing of the agents' staff in a way that limited the plaintiffs' ability to run their own agencies.

The jury also heard testimony that American Family teaches agents everything they need to know to become licensed, run an agency, and sell the company's products. All agents attend a two-to-three-month-long comprehensive training program run by American Family on how to

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sell insurance and how to operate an agency. Once hired, the agents must sell insurance exclusively for American Family, and they are discouraged—but not forbidden—from taking other work, even if it is unrelated to the insurance industry. There is no limit on the duration of the agency relationship, and American Family describes the agency position as a career position. Although the agents are not eligible for the same pension or retirement plans given to the company's employees, they are offered an "extended earnings" benefit that is described to them as a retirement plan. When and if their relationship with the company does come to an end, the agents are prohibited for a year from soliciting business from any of their former American Family customers. And unlike most business owners, the agents cannot sell their agencies or assign any rights to income from their agencies.

At the close of the trial, the court presented the advisory jury with the following interrogatory:

Please answer the following question "yes" or "no" according to your findings: Did Plaintiffs prove by a preponderance of the evidence that they are employees of Defendant American Family?

The jury answered "yes."

After giving the parties a final opportunity to present their proposed findings of fact and conclusions of law, the court issued an opinion in which it acknowledged that although it was not bound by the advisory jury's determination, it believed that the jury's verdict "comport[ed] with the weight of the evidence presented at trial." Accordingly, the district court determined that the agents were employees for the purposes of ERISA.

The district court certified its ruling for an interlocutory appeal under 28 U.S.C. § 1292(b), and American Family filed a petition for interlocutory review of the court's order.

²The "extended earnings" program offered a lifetime annuity to agents and was reported as one of American Family's "Defined Benefit Plans" in its annual statement filed with insurance regulators. Agents were automatically enrolled in these plans, did not contribute to these plans, and received increasing benefits with increasing years of service.

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We granted permission to appeal, which American Family did, arguing that the district court erred in determining that the plaintiffs are employees.³

II

Α

The determination of whether a plaintiff qualifies as an employee under ERISA is a mixed question of law and fact that a judge normally can make as a matter of law. See Weary v. Cochran, 377 F.3d 522, 524 (6th Cir. 2004); Waxman v. Luna, 881 F.2d 237, 240 (6th Cir. 1989). After a bench trial to determine a plaintiff's employment status, this court typically reviews a district court's factual findings for clear error and its legal conclusions, including its ultimate decision about the plaintiff's status, de novo. Solis v. Laurelbrook Sanitarium & Sch., Inc., 642 F.3d 518, 522 (6th Cir. 2011). However, "[o]n interlocutory appeal under 28 U.S.C. 1292(b), our review is limited to the district court's conclusions of law." Sheet Metal Emp'rs Indus. Promotion Fund v. Absolut Balancing Co., 830 F.3d 358, 361 (6th Cir. 2016). We review those conclusions de novo, but "we have no authority to review the district court's findings of fact." Nw. Ohio Adm'rs, Inc. v. Walcher & Fox, Inc., 270 F.3d 1018, 1023 (6th Cir. 2001).

"ERISA is a comprehensive statute designed to promote the interests of employees and their beneficiaries in employee benefit plans." *Shaw v. Delta Air Lines*, 463 U.S. 85, 90 (1983). The plaintiffs brought this action under 29 U.S.C. § 1132(a), which enables "participant[s]" in an employee benefit plan to enforce ERISA's substantive provisions. Under ERISA, a "participant" is "any employee or former employee of an employer . . . who is or may become eligible to receive a benefit of any type from an employee benefit plan which covers employees of such employer." 29 U.S.C. § 1002(7). Therefore, the plaintiffs can prevail on their ERISA claims only if they can show that they were American Family's employees. *Nationwide Mut. Ins. Co. v. Darden*, 503 U.S. 318, 321 (1992).

ERISA defines an "employee" as "any individual employed by an employer." 29 U.S.C. § 1002(6). An "employer," in turn, "means any person acting directly as an employer, or

³The company also contends that the court's determination was erroneous because it relied on non-representative class evidence. Because we decide the case on other grounds, we do not reach this issue.

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indirectly in the interest of an employer, in relation to an employee benefit plan." § 1002(5). Because these definitions provide little guidance as to the meaning of "employee," "the Supreme Court has instructed courts to interpret the term by 'incorporating the common law of agency." Bryson v. Middlefield Volunteer Fire Dep't, Inc., 656 F.3d 348, 352 (6th Cir. 2011) (quoting Ware v. United States, 67 F.3d 574, 576 (6th Cir. 1995) (citing Darden, 503 U.S. at 322–24)).

In *Darden*, the Supreme Court provided the following standard "for determining who qualifies as an 'employee' under ERISA." 503 U.S. at 323.

In determining whether a hired party is an employee under the general common law of agency, we consider the hiring party's right to control the manner and means by which the product is accomplished. Among the other factors relevant to this inquiry are the skill required; the source of the instrumentalities and tools; the location of the work; the duration of the relationship between the parties; whether the hiring party has the right to assign additional projects to the hired party; the extent of the hired party's discretion over when and how long to work; the method of payment; the hired party's role in hiring and paying assistants; whether the work is part of the regular business of the hiring party; whether the hiring party is in business; the provision of employee benefits; and the tax treatment of the hired party.

Id. at 323–24 (quoting *Cmty. for Creative Non-Violence v. Reid*, 490 U.S. 730, 751–52 (1989)). In addition to these factors ("the *Darden* factors"), we have held that an express agreement between the parties concerning employment status is also a relevant consideration. *See Weary*, 377 F.3d at 525.

The "crux of *Darden*'s common law agency test is 'the hiring party's right to control the manner and means by which the product is accomplished." *Ibid.* (quoting *Darden*, 503 U.S. at 323). Thus, "our analysis of [the *Darden*] factors . . . reflects upon, and is relevant to, this core issue of control." *Ibid.* "[T]he relative weight given each factor may differ depending upon the legal context of the determination." *Ware*, 67 F.3d at 578. "Notwithstanding this recognition that certain factors may deserve added weight in some contexts, a court must evaluate *all* of the incidents of the employment relationship." *Ibid.*; *see also Darden*, 503 U.S. at 324 ("Since the common-law test contains 'no shorthand formula or magic phrase that can be applied to find the answer, . . . all of the incidents of the relationship must be assessed and weighed with no one

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factor being decisive." (alteration in original) (quoting *NLRB v. United Ins. Co. of Am.*, 390 U.S. 254, 258 (1968)).

Applying the test from *Darden* and its progeny, the district court determined that the plaintiffs were employees rather than independent contractors. After deciding that the *Darden* factors were "almost evenly split between favoring employee status and favoring independent contractor status," the court proceeded to a broader analysis of the level of control that American Family exercised over its agents. Ultimately, the court concluded that "[t]he degree of control managers were encouraged to exercise was inconsistent with independent contractor status and was more in line with the level of control a manager would be expected to exert over an employee." This, along with the evidence related to the other *Darden* factors, led the court to determine that the plaintiffs were employees during the relevant class period.

В

Since in this interlocutory appeal we may review only the district court's conclusions of law, we must first decide which of the court's determinations were matters of law and which were factual. This much is clear: the district court's findings underlying its holding on each of the *Darden* factors are factual findings, and the court's ultimate conclusion as to whether the plaintiffs were employees is a question of law.

But what of the court's conclusions about the *Darden* factors—both of their existence and of the weight to be assigned them? Are these factual findings or conclusions of law? Although neither party has provided much briefing on this question, the plaintiffs suggest that these are issues of fact, while American Family claims that they are issues of law. The parties' dispute is understandable, as we have yet to clarify whether and to what extent a court's conclusions about the individual factors that make up the *Darden* standard are factual or legal in nature. Indeed, some of our decisions seem to be in tension with one another, with some indicating that a district court's determinations on the *Darden* factors are factual findings, *see Peno Trucking, Inc. v. C.I.R.*, 296 F. App'x 449, 454–60 (6th Cir. 2008) (stating, first, that the appropriate rule is to review factual findings for clear error and, second, that the Tax Court's findings about control and other factors were not clearly erroneous); *Moore v. Lafayette Life Ins.*,

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458 F.3d 416, 440 (6th Cir. 2006) (concluding that the district court's findings on *Darden* factors were not clearly erroneous), and others suggesting that they are legal conclusions, *see Janette v. Am. Fid. Grp.*, *Ltd.*, 298 F. App'x 467, 473–74 (6th Cir. 2008) (describing the proper tests for the control factor and skill-required factor); *Weary*, 377 F.3d at 526 (explaining that a certain degree of limited authority is not the type of control that establishes an employer-employee relationship); *id.* at 532 (arguing that the majority erred in defining the skill-required factor and explaining what the "legal issue" is concerning that factor) (Clay, J., dissenting).

Other circuits, however, have explicitly considered this question and have come down on the side of treating these as factual matters subject to review for clear error. According to our sister circuits:

The existence and degree of each factor is a question of fact while the legal conclusion to be drawn from those facts—whether workers are employees or independent contractors—is a question of law. Thus, a district court's findings as to the underlying factors must be accepted unless clearly erroneous, while review of the ultimate question of employment status is *de novo*.

Brock v. Superior Care, Inc., 840 F.2d 1054, 1059 (2d Cir. 1988) (applying multi-factor "economic reality" test to claim under FLSA); Berger Transfer & Storage v. Cent. States, Se. and Sw. Areas Pension Fund, 85 F.3d 1374, 1377–78 (8th Cir. 1996); Dole v. Snell, 875 F.2d 802, 805 (10th Cir. 1989).

Granting due weight to our own and our sister circuits' jurisprudence, we do not agree that a district court's conclusion relating to the existence and degree of each *Darden* factor is entirely a question of fact. There is a distinction between a lower court's factual findings, which we review for clear error, and "the district court's application of the legal standard to them," which we review de novo. *Solis v. Laurelbrook Sanitarium and School, Inc.*, 642 F.3d 518, 522 (6th Cir. 2011). The lower court's determination of a *Darden* factor often necessarily involves the application of a legal standard to particular factual findings. Take, for example, *Darden*'s first factor: "[W]hether the skill [required of an agent] is an independent discipline (or profession) that is separate from the business and could be (or was) learned elsewhere." *Weary*, 377 F.3d at 532 (Clay, J., dissenting); *see also Darden*, 503 U.S. at 323. As Judge Clay observed in his dissent in *Weary*, there is a "legal issue" inherent in the first factor as to whether

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to consider "the amount of skill required" or rather "whether the skill is an independent discipline (or profession) that is separate from the business." Weary, 377 F.3d at 532 (Clay, J., dissenting). Each Darden factor is thus itself a "legal standard" that the district court is applying to the facts. See also Ware, 67 F.3d at 576 (distinguishing the "facts and circumstances" underlying the Darden factors from both "the legal meaning and weight that those facts should be given individually and in the aggregate") (emphasis added). It is therefore appropriate for us to review de novo those determinations to the extent that they involve the application of a legal standard to a set of facts.

What's more, as we recognized in *Ware*, "the relative weight given to each [*Darden*] factor may differ depending upon the *legal context* of the determination." *Id.* at 578 (emphasis added). Thus, for example, "a hiring party's control is more relevant in the context of copyright ownership, because the statute assigns ownership on the basis of authorship unless the parties explicitly agree otherwise," but "less important in an ERISA context." *Ibid.* This implies that certain factors may carry more or less weight depending on the particular legal context in which the independent-contractor relationship is being determined. *Ibid.* (noting that the "same test might produce disparate results in different contexts"). Accordingly, it is also appropriate for us to review de novo the district court's weight assigned to of each of the *Darden* factors, given the legal context in which the claim has been brought.

III

A

Here, the district court incorrectly applied the legal standards in determining the existence of the *Darden* factors relating to (1) the skill required of an agent and (2) the hiring and paying of assistants. Had the court applied those standards properly, it would have found that those factors actually favored independent-contractor status. We analyze each of those factors below.⁴

⁴Since we do not find that the district court applied an improper legal standard to any of the other *Darden* factors, we do not address them here.

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The first factor under *Darden* looks to "whether the skill [required of an agent] is an independent discipline (or profession) that is separate from the business and could be (or was) learned elsewhere." *Weary*, 377 F.3d at 532 (Clay, J., dissenting); *see also Janette*, 298 F. App'x at 474. The district court held that the "amount of skill" factor under *Darden* weighs "slightly in favor of employee status" primarily on the basis that American Family "sought out potential agents who were untrained." In doing so, the district court erred.

This circuit has previously held that the skill required of insurance agents weighs in favor of independent-contractor status because "the sale of insurance is a highly specialized field" that requires "considerable training, education, and skill." *Weary*, 377 F.3d at 526–27 (internal quotations omitted). The skill inquiry centers on whether the skill is an independent discipline that "could be" learned elsewhere. *Id.* at 532 (Clay, J., dissenting). Though American Family preferred hiring untrained, and often unlicensed, agents, the underlying discipline of selling insurance remains the same regardless of American Family's hiring preferences. *Ibid.* ("[B]ecause the skill of selling insurance is a general one, the majority may be correct in its conclusion that this factor favors independent contractor status."). The district court therefore misapplied the legal standard to the facts; the correct application would have weighed this factor in favor of independent contractor status, as this circuit has done previously.

Darden's eighth factor examines "the hired party's role in hiring and paying assistants." Darden, 503 U.S. at 323–24. The court mistakenly weighed this factor as "neutral" after concluding that the agents "had primary authority to hire their own staff" and were solely responsible for all "staff compensation matters."

The district court found, as a factual matter, that American Family agents were responsible for paying their own staff, determining and paying for any benefits and taxes associated with that staff, and deciding whether to classify their staff as employees or independent contractors. While American Family provided "pre-approved" candidates, whom the agents could select as their staff, it did not require the agents to hire these pre-screened candidates. Agents also had sole discretion in staff-compensation matters and the sole responsibility to withhold and remit taxes to the federal government as the employers of their staff.

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On the other hand, American Family imposed qualifications on appointed agency staff, including state licensure, clean driving records, education levels, credit history, and minimum income-to-debt ratios. American Family did not provide computer access to any non-approved appointed agency staff and required agency staff to agree to a lifetime non-solicitation agreement. American Family had the right to fire any agency staff, appointed or non-appointed, who did not live up to the American Family Code of Conduct, and it retained the right, although rarely exercised, to fire agency staff for any reason. American Family managers were also evaluated on the number of staff employed by their agents and would sometimes offer monetary subsidies to agents to hire more staff.

Considering all of these facts, the district court determined that "[a]lthough American Family retained some right to override an agent's hiring and firing decision, on balance, agents had primary authority over hiring and paying their assistants." Yet the court inexplicably concluded from that finding that the factor was "neutral." This conclusion was contrary to *Darden*'s language. If the hired party has the "primary authority over hiring and paying its own assistants," the *Darden* factor regarding "the hired party's role in hiring and paying assistants" should weigh in favor of independent-contractor status. *Janette*, 298 F. App'x at 475–76 (Because plaintiff "could have hired assistants, at her expense," the factor favored independent-contractor status.). Any other conclusion conflicts with *Darden*'s clear language.

В

Further, given our determination regarding the existence of each of the *Darden* factors,⁵ the district court also erred by not properly weighing those factors that are particularly significant in the legal context of ERISA eligibility. *Darden* asks us to look at the "hiring party's right to control the manner and means by which the product is accomplished," which we have determined to be "a broad consideration that is embodied in many of the specific factors articulated" there. *Weary*, 377 F.3d at 525. But "the relative weight given each [*Darden*] factor may differ depending upon the legal context of the determination." *Ware*, 67 F.3d at 578. In particular, "control and supervision is less important in an ERISA context, where a court is

⁵That is to say, whether each *Darden* factor favors independent-contractor or employee status.

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determining whether an employer has assumed responsibility for a person's pension status." *Ibid.* Because ERISA cases focus on the financial benefits that a company should have provided, the *financial structure* of the company-agent relationship guides the inquiry. Here, the *Darden* factors that most pertain to that financial structure favor independent-contractor status and, accordingly, carry more weight in the ERISA context.

In this case, the district court found that the insurance agents invested heavily in their offices and instrumentalities, paid rent and worked out of their own offices, earned commissions on sales, were not eligible for employment benefits, and paid taxes as independent contractors. Accordingly, the court weighed factors two (the source of the instrumentalities and tools), three (the location of the work), seven (method of payment), eleven (provision of employee benefits), and twelve (tax treatment) in favor of independent-contractor status. We have now corrected the district court's weighing of factors one (the skill required) and eight (the hired party's role in hiring and paying assistants) to favor independent-contractor status, as well. Because this inquiry exists in the legal context of ERISA benefits, this collection of factors—particularly the ones relating to the source of the instrumentalities and tools, the method of payment, the provision of employee benefits, and the agents' tax treatment—is especially important in determining the parties' financial structure. Accordingly, these factors should have carried greater weight in the district court's final analysis. Had the court properly weighed those factors in accordance with their significance, it would have determined that the entire mix of *Darden* factors favored independent-contractor status.

As further evidence of the financial structure of the parties' relationship, the lower court should have also given greater weight to the parties' express agreement. In determining the parties' relationship in the *Darden* context, we have several times "look[ed] to any express agreement between the parties as to their status as it is the best evidence of their intent" and placed great weight on that agreement. *Janette*, 298 F. App'x. at 471; *Weary*, 377 F.3d at 525 (noting that the existence of a contract characterizing Weary as an independent contractor is

⁶The district court weighed the "method of payment" factor in favor of independent-contractor status for agents "once they began selling policies out of their own office." During the agents "training period," the court weighed the factor in favor of employee status.

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"certainly relevant to the inquiry" and shows "how the parties themselves viewed the nature of their working relationship"). Our sister circuits have adopted this approach, as well. See *Brown v. J. Kaz., Inc.*, 581 F.3d 175, 181 (3d Cir. 2009) (noting that an independent-contractor agreement "is strong evidence" of independent-contractor status); *Schwieger v. Farm Bureau Ins. Co. of Neb.*, 207 F.3d 480, 487 (8th Cir. 2000) (same). A written contract shows "how the parties themselves viewed the nature of their working relationship" and therefore carries great—but not dispositive—weight in determining an independent-contractor relationship. *Weary*, 377 F.3d at 525.

The Agent Agreement governing the parties' business relationship here indicates that they structured their relationship so that the agents should be treated as independent contractors. Each Agreement contained a paragraph either identical to or substantively similar to the following:

It is the intent of the parties hereto that you are not an employee of the Company for any purpose, but are an independent contractor for all purposes, including federal taxation with full control of your activities and the right to exercise independent judgment as to time, place and manner of soliciting insurance, servicing policyholders and otherwise carrying out the provisions of this agreement. As an independent contractor you are responsible for your self-employment taxes and are not eligible for various employee benefits such as Workers and Unemployment Compensation.

The Agreement also provides that:

Rates, rules, regulations and all provisions contained in the Company's Agent's Manuals and all changes to them shall be binding upon you. If any inconsistency or ambiguity exists between this agreement and such rate, rule, regulation, provision or other statement or statements, whether written or oral, *this agreement shall control*.

(emphasis added). The Agency Agreement therefore states in wholly unambiguous terms that agents are independent contractors who retain "full control" over several facets of their business.

The district court correctly recognized that the agreement favored independent-contractor status. But the court apparently did not weigh this important component when reaching its conclusion regarding independent-contractor status. Had the lower court given this express

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agreement proper consideration, it would have further swung the balance in favor of independent-contractor status.

IV

This court has time and again declared insurance agents to have employee status—and appellees have presented no case in which we have not done so. See, e.g., Weary, 377 F.3d at 524; Wolcott v. Nationwide Mut. Ins. Co., 884 F.2d 245, 251 (6th Cir. 1989). Some of our sister circuits have in fact already found American Family agents to be independent contractors in other contexts. Wortham v. Am. Family Ins. Grp., 385 F.3d 1139, 1140-41 (8th Cir. 2004); Moore v. Am. Family Mut. Ins. Co., No. 90-3107, 1991 U.S. App. LEXIS 13574, *3 (7th Cir. June 25, 1991). The plaintiffs have not shown that the facts here are so radically different from these cases to justify what would be a significant departure from these rulings, especially in the "legal context" of ERISA eligibility where we have held that "control and supervision is less important" than the financial structure of the parties' relationship. Ware, 67 F.3d at 578. Accordingly, we REVERSE and REMAND for further proceedings in accordance with this holding.

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DISSENT

CLAY, Circuit Judge, dissenting. The only issue in this interlocutory appeal is whether Plaintiffs are "employees" or "independent contractors" for purposes of the Employee Retirement Income Security Act of 1974 ("ERISA"), 29 U.S.C. § 1001 et seq. The majority holds that Plaintiffs are independent contractors based on its analysis of the factors set forth by Nationwide Mut. Ins. Co. v. Darden, 503 U.S. 318 (1992). However, because the majority (1) adopts an incorrect standard of review for district court determinations regarding whether and to what extent the *Darden* factors support employee or independent contractor status; (2) incorrectly analyzes Darden factors one and eight; and (3) incorrectly weighs the Darden factors, I respectfully dissent.

I. **Background**

American Family Insurance Company (hereinafter referred to as "American Family" or "Defendants") is an insurance company "whose business is selling insurance." (RE 320, District Court Opinion, PageID # 20949.)¹ Unsurprisingly, American Family's insurance agents "are core to [this] business." (Id.) Over the last five years, American Family's insurance agents have brought in 85% of American Family's insurance premiums—approximately \$5.1 billion. Yet, American Family does not provide its agents with numerous health, welfare, and retirement benefits, including "a retirement plan, 401K plan, group health plan, group dental plan, group life plan, and long-term disability plan." (Id. at PageID # 20945.) American Family claims it is not required to provide these benefits because it classifies its insurance agents as independent contractors, not employees, relieving it of all ERISA obligations.

Plaintiffs represent a class of some 7,200 current and former American Family insurance agents seeking ERISA benefits who challenge that classification. Plaintiffs argue that the circumstances of their relationship with American Family demonstrate that they are employees,

¹Except as otherwise indicated, record citations refer to the record in district court action No. 13-cv-00437.

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regardless of what American Family chooses to call them. Accordingly, the district court bifurcated this case to determine at the outset whether Plaintiffs are employees or independent contractors for purposes of ERISA.

A twelve-day trial before an advisory jury ensued. Twenty-seven witnesses were called, and extensive documentary evidence was submitted. At the conclusion of the trial, the advisory jury unanimously concluded that Plaintiffs were employees. Though it was not bound by the jury's verdict, the district court reached the same conclusion.

In reaching that conclusion, the district court relied on the factors articulated in *Nationwide Mut. Ins. Co. v. Darden*, 503 U.S. 318 (1992) for determining whether an individual is an employee or an independent contractor. The *Darden* factors include:

the skill required; the source of the instrumentalities and tools; the location of the work; the duration of the relationship between the parties; whether the hiring party has the right to assign additional projects to the hired party; the extent of the hiring party's discretion over when and how long to work; the method of payment; the hired party's role in hiring and paying assistants; whether the work is part of the regular business of the hiring party; whether the hiring party is in business; the provision of employee benefits; and the tax treatment of the hired party.

Id. at 323–24. This Court has also held that an express agreement between the parties is a relevant factor. *See Weary v. Cochran*, 377 F.3d 522, 525 (6th Cir. 2004). The crux of this test is "the hiring party's right to control the manner and means by which the product is accomplished." *Darden*, 503 U.S. at 323.

Although the majority reaches a different conclusion than did the advisory jury and the district court, it disagrees with only a few aspects of the district court's analysis of the *Darden* factors. Because I agree with the advisory jury and the district court, this dissenting opinion will address only those *Darden* factors that the majority discusses. The district court's well-reasoned opinion speaks for itself as to the remaining *Darden* factors.

Before addressing the majority's discussion of the *Darden* factors, a preliminary issue must be resolved.

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II. Standard of Review and Legal Framework

As the majority explains, this case requires us to adopt a standard of review for district court determinations regarding the existence and degree of the Darden factors—that is, whether and to what extent each factor supports employee or independent contractor status. Plaintiffs assert that these determinations are findings of fact typically reviewed for clear error, while Defendants assert that they are conclusions of law typically reviewed de novo. The Sixth Circuit has yet to explicitly address this issue, and our cases implicitly addressing this issue fail to provide a clear answer. Compare Peno Trucking, Inc. v. Comm'r of Internal Revenue, 296 F. App'x 449, 454–60 (6th Cir. 2008) (reviewing for clear error, without much discussion) with Janette v. Am. Fidelity Grp., Ltd., 298 F. App'x 467, 472–76 (6th Cir. 2008) (reviewing de novo, without much discussion). Accordingly, it might be helpful to consider cases from other circuits.

Four circuits have explicitly addressed this issue, and all four held that the existence and degree of each Darden factor constitutes a finding of fact reviewed for clear error. See Berger Transfer & Storage v. Cent. States Pension Fund, 85 F.3d 1374, 1377-78 (8th Cir. 1996); Dole v. Snell, 875 F.2d 802, 805 (10th Cir. 1989); Brock v. Superior Care, Inc., 840 F.2d 1054, 1059 (2d Cir. 1988); Brock v. Mr. W Fireworks, Inc., 814 F.2d 1042, 1043–44 (5th Cir. 1987).²

The Fifth Circuit's reasoning in Mr. W Fireworks is particularly instructive. In that case, the court explained that "[t]here are . . . three types of findings involved in determining whether one is an employee within the meaning of the [Fair Labor Standards] Act." 814 F.2d at 1044. "First, there are historical findings of fact that underlie a finding as to one of [the factors]." Id. These are undisputedly reviewed for clear error. "Second, there are those findings as to [the factors] themselves." Id. These findings are "plainly and simply based on inferences from [the historical] facts and thus are [also] questions of fact that we may set aside only if clearly erroneous." Id. "Finally, the district court must reach an ultimate conclusion that the workers at issue are 'employees' or 'independent contractors'" Id. at 1045. This is undisputedly reviewed de novo, as "[t]he ultimate finding as to employee status is not simply a factual inference drawn

²Those cases that pre-date *Darden* address the same issue with regard to the *Darden* factors' predecessor, the Silk factors. See United States v. Silk, 331 U.S. 704 (1947), abrogated by Darden, 503 U.S. at 525.

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from historical facts [like the findings as to the factors themselves], but more accurately is a legal conclusion based on factual inferences drawn from historical facts." *Id*.

The reasoning of the Second, Fifth, Eighth, and Tenth Circuits is sound. "The existence and degree of each [Darden] factor [are] question[s] of fact" because they are based on simple inferences drawn from underlying historical findings of fact. Berger Transfer, 85 F.3d at 1377–78. For instance, Darden factor five is "whether the hiring party has the right to assign additional projects to the hired party." Darden, 503 U.S. at 323–24. A finding that this factor supports employee status is based on a simple inference from a finding that "the hiring party had the right to assign additional projects to the hired party." See Hi-Tech Video Prods., Inc. v. Capital Cities/ABC, Inc., 58 F.3d 1093, 1096 (6th Cir. 1995). Thus, the two findings should both be subject to the clear error standard of review.

The majority's contrary holding—that "[e]ach *Darden* factor is ... itself a 'legal standard' that the district court is applying to the facts"—is belied not only by the unanimity of other circuits that have addressed this issue, but also by the cases on which it purports to rely. The majority's reliance on my dissent in *Weary v. Cochran*, wherein I referred to *Darden* factor one as a "legal issue," is misplaced. 377 F.3d 522, 532 (6th Cir. 2004). Needless to say, it is the majority opinion in *Weary* that binds this Court, including myself, no matter what is said in the dissent. See Johnson v. Doodson Ins. Brokerage, LLC, 793 F.3d 674, 677 (6th Cir. 2015). The majority then cites *Ware v. United States*, in which this Court distinguished the "facts and circumstances" of an employment relationship from "the legal meaning and weight that those facts should be given." 67 F.3d 574, 576 (6th Cir. 1995). But the "legal meaning" that the *Darden* factors should be given—i.e., whether Plaintiffs are employees or independents contractors for purposes of ERISA—and the "legal weight" that the *Darden* factors should be given—i.e., which factors should be relied upon more than others and when—are both undisputedly conclusions of law reviewed *de novo*. See Trs. of Resilient Floor Decorators Ins. Fund v. A&M Installations, Inc., 395 F.3d 244, 249 (6th Cir. 2005); Hi-Tech Video Prods., Inc.

³The majority cites various portions of my dissent in *Weary* a total of five times throughout its opinion. Such cherry-picking does nothing to increase the persuasiveness of the majority's reasoning, particularly to the extent that my dissent is at odds with controlling case law and the subsequent published decisions of this Court.

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v. Capital Cities/ABC, Inc., 58 F.3d 1093, 1096 (6th Cir. 1995). Thus, the majority's reliance upon Ware misses the point. That case says nothing about the existence and degree of each Darden factor, a distinct, factual determination that should be reviewed for clear error.

The procedural posture of this case may help explain the difficulty with the majority's reasoning. Because this is an interlocutory appeal, we "have no authority to review the district court's findings of fact." Northwestern Ohio Adm'rs, Inc. v. Walcher & Fox, Inc., 270 F.3d 1018, 1023 (6th Cir. 2001). Consequently, a holding that the district court's determinations regarding the existence and degree of each Darden factor are findings of fact to be reviewed for clear error would, in this case, preclude any review of such determinations, and diminish the majority's ability to reverse a decision that the majority believes goes against the weight of authority.

III. **Analysis of** *Darden* **Factors One and Eight**

Even assuming arguendo that district court determinations regarding the existence and degree of each Darden factor constitute applications of law to fact that we have authority to review in this case, the majority incorrectly analyzes *Darden* factors one and eight, the only two factors on which the majority disagrees with the district court's analysis.

Darden factor one is "the skill required"—here, of an insurance agent. Darden, 503 U.S. at 323-24. And "the sale of insurance is a 'highly specialized field,' requiring considerable 'training,' 'education,' and 'skill.'" Weary, 377 F.3d at 527 (quotation omitted). However, that Because "skills are not the monopoly of independent is not the end of the inquiry. contractors' . . . [i]t is also important to ask how the worker acquired his skill." Keller v. Miri Microsystems, LLC, 781 F.3d 799, 809 (6th Cir. 2015) (quoting Sec'y of Labor v. Laurtizen, 835 F.2d 1529, 1537 (6th Cir. 1987)).4 "[If] the company provides all workers with the skills necessary to perform the job, then that weighs in favor of finding that the worker is indistinguishable from an employee." Id. Accordingly, in Keller, this Court held that there was

⁴The Seventh Circuit has also recognized the importance of this question. See Equal Emp't Opportunity Comm'n v. N. Knox Sch. Corp., 154 F.3d 744, 747 (7th Cir. 1998) (explaining that the Seventh Circuit's Knight factors, in which the Darden factors are "subsumed," include "the kind of occupation and nature of skill required, including whether skills are obtained in the workplace") (emphasis added).

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a genuine issue of material fact regarding the skill required of the plaintiff because "[the defendant] provided [the plaintiff] with the critical training necessary to do the work." *Id.*

It is undisputed that the same is true in this case. The district court found that "[Defendants] almost always hired untrained, and often unlicensed, agents and provided all the training they needed to be an American Family agent." (RE 320, PageID # 20972.) In fact, they "preferred to hire untrained agents so that they could be trained in the 'American Family' way." (Id. at PageID # 20972–73.) And "[i]f an agent had worked for a different company prior to being hired at American Family, they were re-trained in the ways of American Family agents upon hire." (Id. at PageID # 20973–74.) Thus, because "the company provide[d] all workers with the skills necessary to perform the job," the district court was correct in its determination that *Darden* factor one supports the status of Plaintiffs as employees. *Keller*, 781 F.3d at 809.

The majority's contrary holding—that "this factor [weighs] in favor of independent contractor status"—is again undermined by the cases on which it purports to rely. The majority reasons that "[t]he first factor under Darden looks to 'whether the skill is an independent discipline (or profession) that is separate from the business and could be (or was) learned elsewhere," and that the skill of an insurance agent "could be" learned elsewhere, but in doing so relies solely on the dissent in Weary. And the dissent in Weary glaringly conflicts with this Court's subsequent decision in *Keller*, in which this Court clearly stated that "[if] the company provides all workers with the skills necessary to perform the job," *Darden* factor one supports employee status. Keller, 781 F.3d at 809. Whether those skills could have been learned elsewhere is irrelevant, and the majority's holding to the contrary flies in the face of binding precedent.

Darden factor eight is "the hired party's role in hiring and paying assistants." Darden, 503 U.S. at 323–24. The greater the role that the hired party plays, the more this factor supports

⁵The majority also cites this Court's unpublished decision in *Janette*, which quoted the same passage from the dissent in Weary. However, this Court in Janette cited that passage as though it were from the majority in Weary, failing to indicate "(Clay, J., dissenting)" after its pincite. See 298 F. App'x at 474. Thus, it is possible if not likely that this Court in Janette mistakenly believed it was quoting binding precedent as opposed to a nonbinding dissent. Regardless, Janette itself is an unpublished and therefore non-binding decision. See United States v. Yates, 886 F.3d 723, 728 (6th Cir. 2017).

independent contractor status, and the greater the role that the hiring party plays, the more this factor supports employee status. Weary, 377 F.3d at 527.

In this case, the district court found that Plaintiffs "ha[d] primary authority to hire and fire their staff," but not "sole discretion" in doing so, and that they "ha[d] sole discretion in staff compensation matters." (RE 320, PageID # 20979.) Specifically, the district court found that Defendants played a role in hiring and firing Plaintiffs' staff (1) by "impos[ing] qualifications" on them, "including licensure, clean driving records, education levels, credit history, and minimum income to debt ratios;" (2) by requiring Plaintiffs' staff "to agree to a life-time nonsolicitation agreement;" and (3) by "retain[ing] some authority to approve or disapprove of ... agency staff selections, above and beyond the imposition of [these] qualification requirements." (Id.) This role included the ability of Defendants, without the consent of Plaintiffs, to "fire any agency staff... who did not live up to the American Family Code of Conduct." (Id.) Based on these facts, the district court determined Darden factor eight to be "neutral." (Id. at PageID # 20980.) I believe that Darden factor eight actually supports the status of Plaintiffs as employees.

The majority's contrary holding, that the district court necessarily should have determined that Darden factor eight supported independent contractor status because it found that Plaintiffs had "primary authority" over hiring and paying assistants, notably lacks any supporting authority. The majority cites only this Court's unpublished decision in *Janette*, in which this Court rejected the plaintiff's argument that she had "no hiring authority" because she "could have hired assistants." 298 F. App'x at 475. No role of the defendant in hiring and paying the plaintiff's assistants was discussed in that case, and it is thus inapposite.

The majority seems to ultimately rest its argument on its reading of the phrase "primary authority." But "primary" does not necessarily mean more than anyone else; rather, it also means first in time. See, e.g., Primary, Oxford English Dictionary, http://www.oed.com/ (last visited December 21, 2018) ("Occurring or existing first in a sequence of events"); Primary, Merriam-Webster Dictionary, http://www.merriam-webster.com/ (last visited December 21, 2018) ("[F]irst in order of time or development."). And such usage by the district court when it found that Plaintiffs had "primary authority over hiring and paying assistants" would be entirely

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consistent with the facts of this case, because Defendants retained "some authority to approve or disapprove" or to "override" an agent's staff selections after they had been made. (RE 320, PageID # 20979–80.)

IV. Weight to be Afforded the *Darden* Factors

As previously discussed, "the crux of the *Darden* common law agency test is the hiring party's right to control the manner and means by which the product is accomplished." Weary, 377 F.3d at 525. Accordingly, "this Court has repeatedly held that the employer's ability to control job performance and the employment opportunities of the aggrieved individual are the most important of the many factors to be considered." Marie v. Am. Red Cross, 771 F.3d 344, 357 (6th Cir. 2014). In contrast, contractual labels assigned by the parties, while "certainly relevant," Weary, 377 F.3d at 525, are less important. See, e.g., Keller, 781 F.3d at 804 ("[W]e must look to see whether a worker, even when labeled as an 'independent contractor,' is, as a matter of 'economic reality,' an employee."); Solis v. Laurelbrook Sanitarium & Sch., Inc., 642 F.3d 518, 522 (6th Cir. 2011) ("Whether an employment relationship exists under a given set of circumstances is not fixed by labels that parties may attach to their relationship ").

Recognizing this hierarchy of the Darden factors, the district court found that "[Defendants] and [their] agents entered into Agent Agreements . . . indicat[ing] that the parties intended for [the] agents to be treated as independent contractors." (RE 320, PageID # 20971-72.) However, the district court also found that "[o]ther internal documents . . . indicate that [Defendants] expected [their] sales managers to exercise control over agents' methods and manner of performing their services." (Id. at PageID # 20972.) For instance, "[Defendants'] training manuals actually refer to agents as 'employees.'" (Id. at PageID # 20983.) The district court then analyzed the remaining *Darden* factors, and determined that they were "almost evenly split between favoring employee status and favoring independent contractor status." (Id.). As a result, the district court turned back to "the most important of the many factors to be considered"—"[t]he employer's ability to control job performance and the employment opportunities of the aggrieved individual." (Id. at PageID # 20982.) (quoting Marie, 771 F.3d at 357).

The district court listed the numerous ways in which Defendants had the ability to control and did control Plaintiffs' job performance and employment opportunities. These include, but are not limited to, the following: (1) Plaintiffs did not own a book of business; (2) Plaintiffs did not own any policies; (3) Defendants unilaterally reassigned policies brought in by one agent to others; (4) Defendants could require Plaintiffs to service policies that they did not initiate, without any compensation; (5) Defendants did not allow Plaintiffs to sell insurance from other companies not financially connected to Defendants; (6) Defendants actively discouraged and in some cases prohibited Plaintiffs from taking on other employment, even if it was unrelated to insurances sales; (7) Defendants required Plaintiffs to sign a one-year non-compete agreement, and required Plaintiffs' staff to sign a lifetime non-compete agreement; and (8) Defendants trained their sales managers to believe they were Plaintiffs' bosses and had the authority to demand Plaintiffs' compliance—a belief which many acted upon. On these facts, and in accordance with this analysis, I agree with the district court that Plaintiffs are employees for purposes of ERISA.

The majority's holding to the contrary—that Plaintiffs are independent contractors for purposes of ERISA—is again undermined by the cases on which it purports to rely. The majority first reasons that "[b]ecause ERISA cases focus on the financial benefits that a company should have provided . . . the *Darden* factors that most pertain to financial structure . . . carry more weight," as opposed to the employer's ability to control job performance and the employment opportunities of the aggrieved individual. But in doing so, the majority relies solely on this Court's decision in Ware, in which this Court stated that "the relative weight given each [Darden] factor may differ depending upon the legal context of the determination." 67 F.3d at 578. This Court in *Ware* then elaborated that the traditionally important control factors are "more relevant in the context of copyright ownership." *Id.* While it also noted that the reverse may be true in the ERISA context—that the traditionally important control factors may be "less important," id.—such speculation was merely dicta, as Ware exclusively concerned employment status in the copyright ownership context, and had nothing to do with ERISA. See United States v. Hardin, 539 F.3d 404, 411 (6th Cir. 2008) (holding that language in a prior decision was dicta because it "was not necessary to the determination of the issue on appeal"). And "one panel of this [C]ourt is not bound by dicta in a previously published panel opinion." United States v.

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Burroughs, 5 F.3d 192, 194 (6th Cir. 1993). Moreover, this characterization of the speculation about ERISA in Ware is further supported by this Court's decision in Simpson v. Ernst & Young, an ERISA case decided the year after Ware, in which this Court reaffirmed "the employer's ability to control job performance and employment opportunities of the aggrieved individual as the most important of many elements to be evaluated" when determining that individual's employment status. 100 F.3d 436, 442 (6th Cir. 1996).

The majority also reasons that the district court "should have considered the parties' express agreement to be of greater force." As briefly discussed above, this reasoning is unpersuasive because the district court properly considered the Agent Agreements as relevant but not dispositive evidence of independent contractor status. No greater consideration was warranted, particularly given that the language in the Agent Agreements is contradicted by language in other internal documents, including Defendants' training manuals, and that contractual labels are particularly susceptible to manipulation such that over-reliance on them would "defeat the purpose" of ERISA. Shah v. Racetrac Petroleum Co., 338 F.3d 557, 575 (6th Cir. 2003); see also Commodity Futures Trading Com'n v. Erskine, 512 F.3d 309, 318 (6th Cir. 2008).

For all of the foregoing reasons, I respectfully dissent.

FILED

Jan 29, 2019

DEBORAH S. HUNT, Clerk

UNITED STATES COURT OF APPEALS FOR THE SIXTH CIRCUIT

No. 17-4125

WALID JAMMAL; KATHLEEN TUERSLEY; CINDA J. DURACHINSKY; NATHAN GARRETT,

Plaintiffs - Appellees,

v.

AMERICAN FAMILY INSURANCE COMPANY;
AMERICAN FAMILY MUTUAL INSURANCE
COMPANY; AMERICAN FAMILY LIFE INSURANCE
COMPANY; AMERICAN STANDARD INSURANCE
COMPANY OF WISCONSIN; AMERICAN FAMILY
TERMINATION BENEFITS PLAN; RETIREMENT
PLAN FOR EMPLOYEES OF AMERICAN FAMILY
INSURANCE GROUP; AMERICAN FAMILY 401K PLAN;
GROUP LIFE PLAN; GROUP HEALTH PLAN; GROUP
DENTAL PLAN; LONG TERM DISABILITY PLAN;
AMERICAN FAMILY INSURANCE GROUP MASTER
RETIREMENT TRUST; 401K PLAN ADMINISTRATIVE
COMMITTEE; COMMITTEE OF EMPLOYEES AND
DISTRICT MANAGER RETIREMENT PLAN,

Defendants - Appellants.

Before: BOGGS, CLAY, and ROGERS, Circuit Judges.

JUDGMENT

On Appeal from the United States District Court for the Northern District of Ohio at Cleveland.

THIS CAUSE was heard on the record from the district court and was argued by counsel.

IN CONSIDERATION THEREOF, it is ORDERED that the judgment of the district court is REVERSED and REMANDED for further proceedings consistent with the opinion of this court.

ENTERED BY ORDER OF THE COURT

Deborah S. Hunt, Clerk